## **Basics of Quality Assurance**

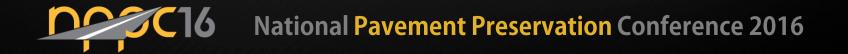
#### Todd Shields Indiana Department of Transportation October 13, 2016





#### **Basic Concepts**

- Components of a Quality Assurance program
- Who is responsible for what?
- Quality Control Plans



#### What are we trying to achieve?



#### Definitions

- All federal aid projects must comply with CFR 637.203, Quality Assurance Procedures for Construction
- State and Local Agencies should also have such policies in place for non-federal aid projects

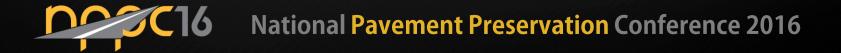


#### Quality Assurance

 All those planned and systematic actions necessary to provide confidence that a product or service will satisfy given requirements for quality

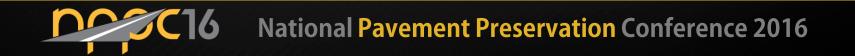
Owner?

Agency



## **Quality Control**

 All contractor/vendor operational techniques and activities that are performed or conducted to fulfill the contract requirements.
 Owner?
 Contractor

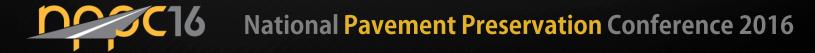


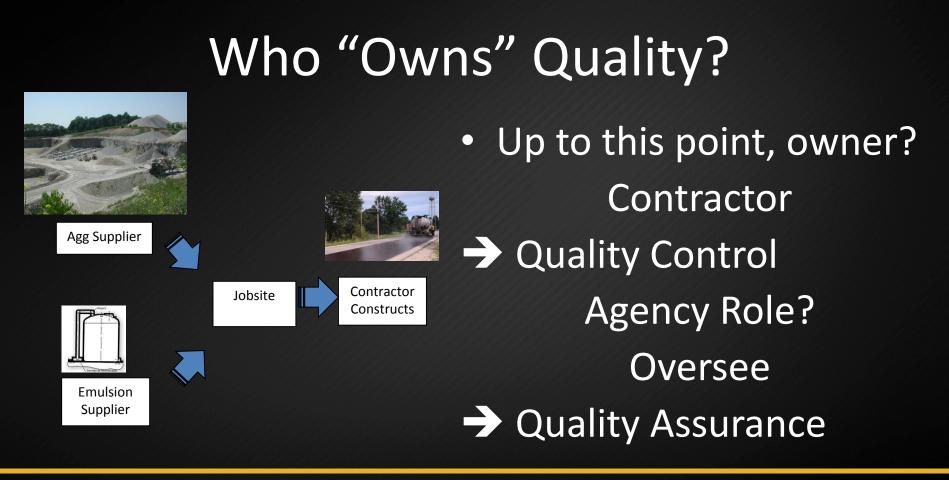
#### Independent Assurance

 Activities that are an unbiased and independent evaluation of all the sampling and testing procedures used in the acceptance program.

## Owner?

#### Agency





## Who "Owns" Quality?

- Once project accepted
- Agency Owns





#### What do we QA?

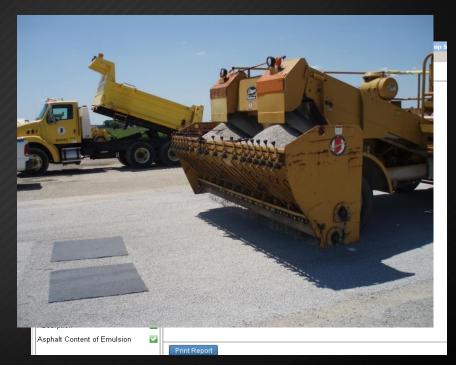
- Materials
  - AggregatesEmulsions





#### What do we QA?

- Application rates
  <u>— Mix designs!</u>
  - ETF Specs
  - Equipment Calibration

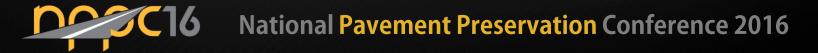




#### What do we QA?

• Final product????





 Each material supplier should have their own quality control plan

And follow it

Contractor should have a quality control plan

Specific to each job

Agencies may have guidelines

- Define QC Personnel
   QCP Manager
  - QCP Site Manager– QC Technician(s)
- Process Balance



• Equipment Utilized on Job

- Equipment Calibration Procedure
- Construction Sequence
- Control of Application Rates



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P.D.D.D.

- Procedure/schedule for sweeping
- Traffic Control
  - Methods



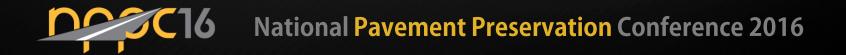
- Special Considerations (i.e. intersections)
- Determination of opening to traffic

Material Sampling/Testing

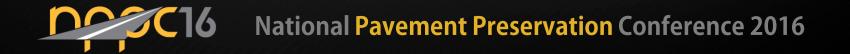
Response to results

Documentation

– How long to maintain records



## QUIZ!!



The agency inspector takes a random aggregate sample to check gradation. This is an example of:

- A. Quality Control
- B. Quality Assurance
- C. Independent Assurance

#### B. Quality Assurance



The contractor performs a yield calculation to ensure his application rate is correct. This is an example of:

- A. Quality Control
- B. Quality Assurance
- C. Independent Assurance

#### A. Quality Control





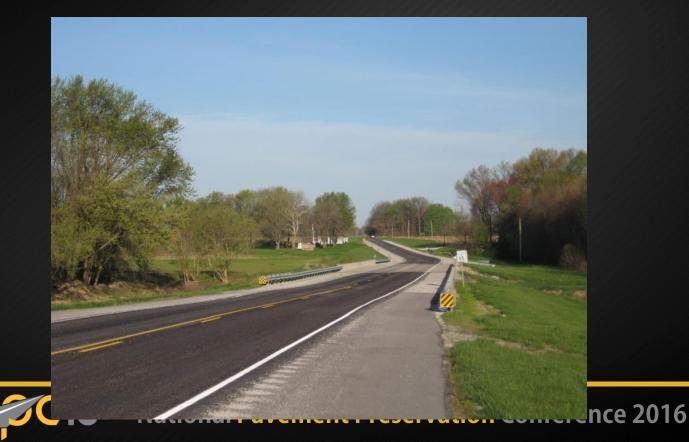
The contractor's response would be to...

- A. Ask the agency to perform a QA test on the emulsion
- B. Increase the aggregate application rate
- C. Stop operations, stabilize and assess the situation, per the QC plan

# C. Stop operations, stabilize and assess the situation, per the QC plan

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#### Remember the goal



#### So how do we get there?

- Good specifications
- Good designs
- Qualified personnel
  - Contractor actually running the equipment
  - Agency overseeing and accepting

# Questions???



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