Remote Training Techniques of the Transportation Learning Network

National Pavement Preservation Conference August 29, 2012 Nashville, Tennessee

Upper Great Plains Transportation Institute
North Dakota State University

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Presentation Objectives

- Briefly explain TLN program, member states and staff.
- ☐ Explain how TLN delivers training in general.
- ☐ Identify training specific to pavement preservation.
- □ Show how clients can access upcoming, recorded and web-based training.

Key Concepts of TLN

- Technical training emphasis.
- Reduce travel of speakers and attendees.
- Warehouse training for replay.
- Pool efforts.
- Use technical staff to coordinate technical programs and presentations.
- Video conference, webinars and webbased modules.

<u>Transportation Learning Network</u>

Mission

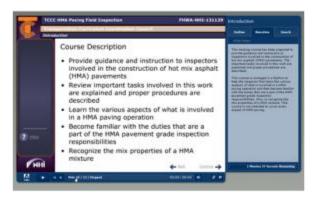
 TLN provides quality and cost-effective customer-driven training utilizing alternative platforms that meet the needs of the state, county, city, tribal and private transportation professionals.

<u>Transportation Learning Network</u> <u>– 3 Ways to Train</u>



Video Conference





Performance of Recycled Asphalt
Prevenent (RAP) In Gravel Roads

Webinar

On-line Module

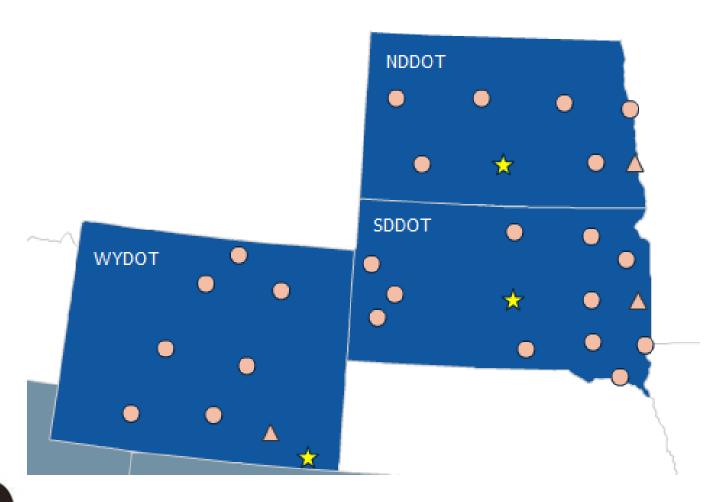
TLN Pooled Partnership

- Member States:
 - North Dakota DOT (lead state)
 - South Dakota DOT
 - Wyoming DOT

TLN Additional Partners

- Mountain Plains Consortium of Eight Universities
 - NDSU, SDSU, U-Utah, U-WY, CSU, U-Colorado-Denver, U-Denver, USU
- North Dakota LTAP Staff Contribution
 - Allows NDLTAP customer participation
 - SDLTAP has become significant user as well

Primary Video Conference Sites



Staffing

- Tim Horner Program Director
 - Civil Engineer 32 years with NDDOT
 - PE, MPA (Design, Bridge, Planning, Exec office)
- Darcy Rosendahl NDLTAP Director
 - Civil Engineer 30 years with NDDOT
 - PE (Construction, Design, Materials, Operations)
- Sue Hendrickson Manager, learning management system and video conf. bridge
- Rachel Leigh Instructional Designer, web based modules



2011-2012 Highlights

- 32 Total Presentations
- 28 by Video Conference
- 4 by Webinar
- About 22 were held in 2010-2011
- Attendance 3061 ('11-'12) versus
 1759 ('10-'11) (74% increase)

2010-2012 Topics

- Alternatives to Paving
- Americans with Disabilities Design of Pedestrian Facilities for Access
- Transportation Asset Management for Local Agencies
- Breaking through the Barriers: Core Skills for Interpersonal Communication
- Composite Concrete Pavements Wet on Wet
- Cold-in-Place / Full Depth Recycling
- Construction Inspection Work Plan Development

- Design and Construction of Full Depth Reclamation Bases with Portland Cement
- Erosion & Sediment Control
- Geosynthetic Reinforced Bases and Sub-bases
- Gravel Roads Maintenance
- HSM Practitioner's Guide for Rural Two-Lane Roads
- Hiring Smart: Using Behavior Questions to Find the Best Candidates

- Pavement Preservation
- Noxious Weeds
- Making Meetings Work
- Managing Conflict
- Managing Organizational Communication
- Microsurfacing/Slurry Seals
- OSHA Work Zone Safety 10 hr.

- PE Review for Civil Engineers
- Pipe Construction Inspection
- Prefabricated Bridge Elements and Systems
- Rural Road Safety through Maintenance Operations
- Seal Coat Workshop
- Self-Consolidating Concrete
- Seven Habits of Highly Effective People

- Basic Sign Installation & Maintenance
- Snow & Ice Control
- Solid & Hazardous Waste Issues, Ideas, & Resources
- Supervisory Training Results Based Performance Management
- Technical Resources for Crash Reduction Improvements
- The Fred Factor

- Tractor Operator Safety: Roadside Mower Training
- Traffic Control for Workers in Construction Zones
- Traffic Control for Supervisors
- Warm Mix Asphalt
- Diversity and its Implications for Transportation
 Managers

Identifying Training for Annual Program

- Priority Setting
 - June July Timeframe
 - 100 topics presented across 7 areas:
 - Construction, Design, Maintenance, Materials, Planning, Safety & Professional Development
 - Committee rates topics high, med & low
 - We then advance 30 to 35 topics for the coming year.

Identify Training for Annual Program

- Some are repeated each year
- Examples:
 - Work Zone Safety
 - Seal Coat Workshop
 - OSHA Work Zone Safety 10 Hr.
 - Roadside Mowing Safety

Identifying Training for Annual Program

Research

- We try to present implementable research developed by the Mountain Plains Consortium.
- Have done several by webinar 90 min.
- Post research paper and recorded session on our LMS for replay.

Identifying Training for Annual Program

Research

- We are always interested in hosting research topics.
- Easy to Schedule Don't need to reserve conference rooms for webinars
- Fair amount of pre-work is required with webinars to check compatibility of speakers and computer equipment with software.

Pavement Preservation Courses 2011-2012

- Seal Coat Workshop 139 attendees
- Slurry Seal and Micro-Surface Workshop-112 Attendees
- Basic Concepts for Pavement Preservation – 56 attendees
- Asset Management for Local Agencies –
 56 attendees

Learning Management System

- Currently using Opentext-Learnflex.
- Provides an interface for course description and registration.
- Provides Interface for replays of past sessions.
- Provides learning planning tools.
- Provides tracking of achievements or completions.

Learning Management System Login Page



Learning Management System Calendar

Region/Location			July 2012			
Sunday 1	Monday 2	Tuesday 3	Wednesday 4	Thursday 5	Friday 6	Saturday 7
		3	4	5	6	
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24 09:00a-12:00p (GMT -06:00) The Changing	25	26	27	28
29	30	Face of America: Diversity and Its Implications for Managers	1	2	3	4

Learning Management System Main Menu

Courses / Registration

Catalog List

- 1 Global
- 2 Online Courses May need to launch from Internet Explorer
- 3 On-site
- 4 Resource Library
- 5 Video Conference Previously Held
- 6 Video Conference Upcoming
- 7 Webinars Recorded
- 8 Webinars Upcoming



Learning Management System On-line Modules (page 1 of 5)

Courses / Registration

Self-Paced Training Modules Catalog » All Courses Subject » Course List

C	ourse List	Curriculum Group	(Search for a course by Subject or Cur
1	Bridge Construction Inspection: Inspe	ctor Safety	
2	Bridge Site Safety Worker Orientation		
3	Flagger Training		
4	High Visibility Garments		
5	Materials Testing: Aggregate Samplin	g	
6	Materials Testing: Reducing Aggregat	e Samples	
7	Personal Protective Equipment		
8	Road Safety 365: A Safety Course for	Local Governments - Module 1: The Nee	d for Road Safety (Module 1 of 3)
9	Road Safety 365: A Safety Course for	Local Governments - Module 2: Making F	Roads Safer (Module 2 of 3)
10	Road Safety 365: A Safety Course for	Local Governments - Module 3: Planning	for Safety (Module 3 of 3)
11	TCCC Advanced Self-Consolidating Co	oncrete (131130)	
12	TCCC Basic Construction & Maintenan	ce Documentation: Improving the Daily Di	ary (134071)
13	TCCC Basic Materials for Highway Con	struction: Basics of Aggregate Inspection	and Sampling (131117)
14	TCCC Basic Materials for Highway Con	struction: Hot Mix Asphalt Basics (131117)
15	TCCC Basic Materials for Highway Con	struction: Introduction (131117)	



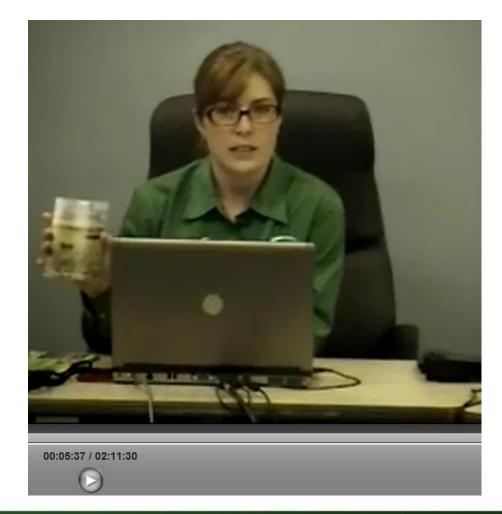
Learning Management System Video Conf. – Previously Held (page 1 of 3)

С	Course List Curriculum Group (Search	for a course b
1	ADA - Designing Pedestrian Facilities for Accessibility (January 11, 2012)	
2	Alternatives to Paving (April 28, 2011)	
3	Alternatives to Paving (May 9, 2012)	
4	Basic Concepts for Pavement Preservation (April 12, 2012)	
5	Basic Sign Installation and Maintenance (May 21, 2012)	
6	Breaking through the Barriers: Core Skills for Interpersonal Communication (March 9, 2	011)
7	 Cold-In-Place Recycling (CIR), Hot-in-Place (HIR) and Full Depth Recycling (FDR) (Feb. 	uary 9, 2012
8	Conflict Management: Improving Your Ability To Deal With Conflict (November 29, 2011	.)
9	Construction Inspection Work Plan Development (Feb. 29, 2012)	
10	Design and Construction of Full Depth Reclamation Bases with Portland Cement (Decem	ber 1, 2010
11	1 Erosion & Sediment Control & Storm Water Pollution Prevention Plans (ND only) (Januar	y 30, 2012)
12	2 Geosynthetic Reinforced Subgrades And Bases (February 1, 2012)	
13	3 Gravel Road Maintenance (March 7, 2012)	
14	4 Highway Pipe Installation - Construction Installation and Inspection Training (April 10, 3	2012)
15	5 Hiring Smart: Using Behavior Questions to Find the Best Candidates (May 11, 2011)	



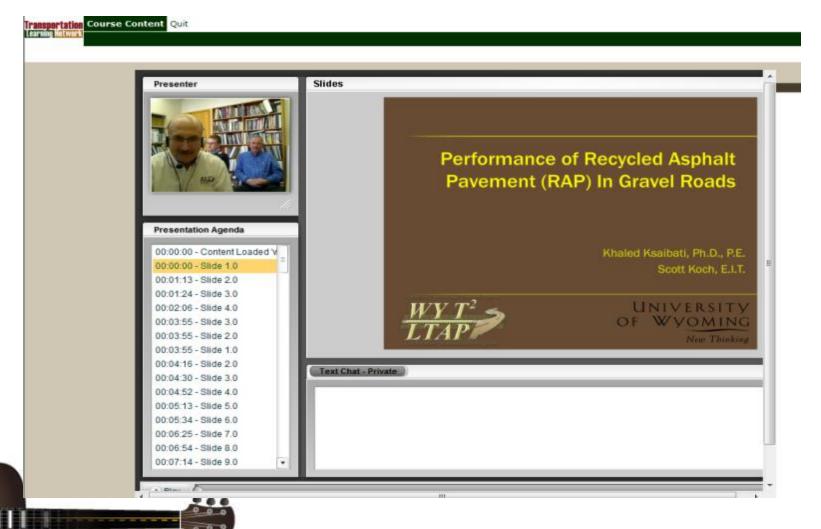
Learning Management System Recorded Video Conference

March 2012
Noxious Weeds
Presentation





Learning Management System Recorded Webinar



Learning Management System Status of Accounts May 2011

Total Accounts –1235

Group	Accounts	Group	Accounts
NDDOT	353	NDLTAP	493
SDDOT	166	SDLTAP	37
WYDOT	60	WYLTAP	4
		MPC	8

Learning Management System Status of Accounts May 2012

Total Accounts - 2310 - 87% increase

Group	Accounts	Group	Accounts
NDDOT	637	NDLTAP	776
SDDOT	481	SDLTAP	301
WYDOT	80	WYLTAP	5
MPC	27	MTLTAP	1
		COLTAP	2

Findings

- 3 States
 - -3 Cultures
 - 3 Approaches to Service
- Experienced speakers need less coaching but they need coaching and dry runs.
- People are busy even for training brought to them.

Findings

- Video conferences seem to appeal to field staff – construction and maintenance.
- Webinars- good for shorter presentations
 - Danger of desk based multi-tasking.
- Web-based Modules Need heavy marketing to promote use.

Questions

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